



# Introduction to VA Health Care Priorities: Priority to Action (P2A)

Presenter: Jody Searight, Director, Integration and Implementation, Healthcare Operations Center (HOC)  
July 12, 2023

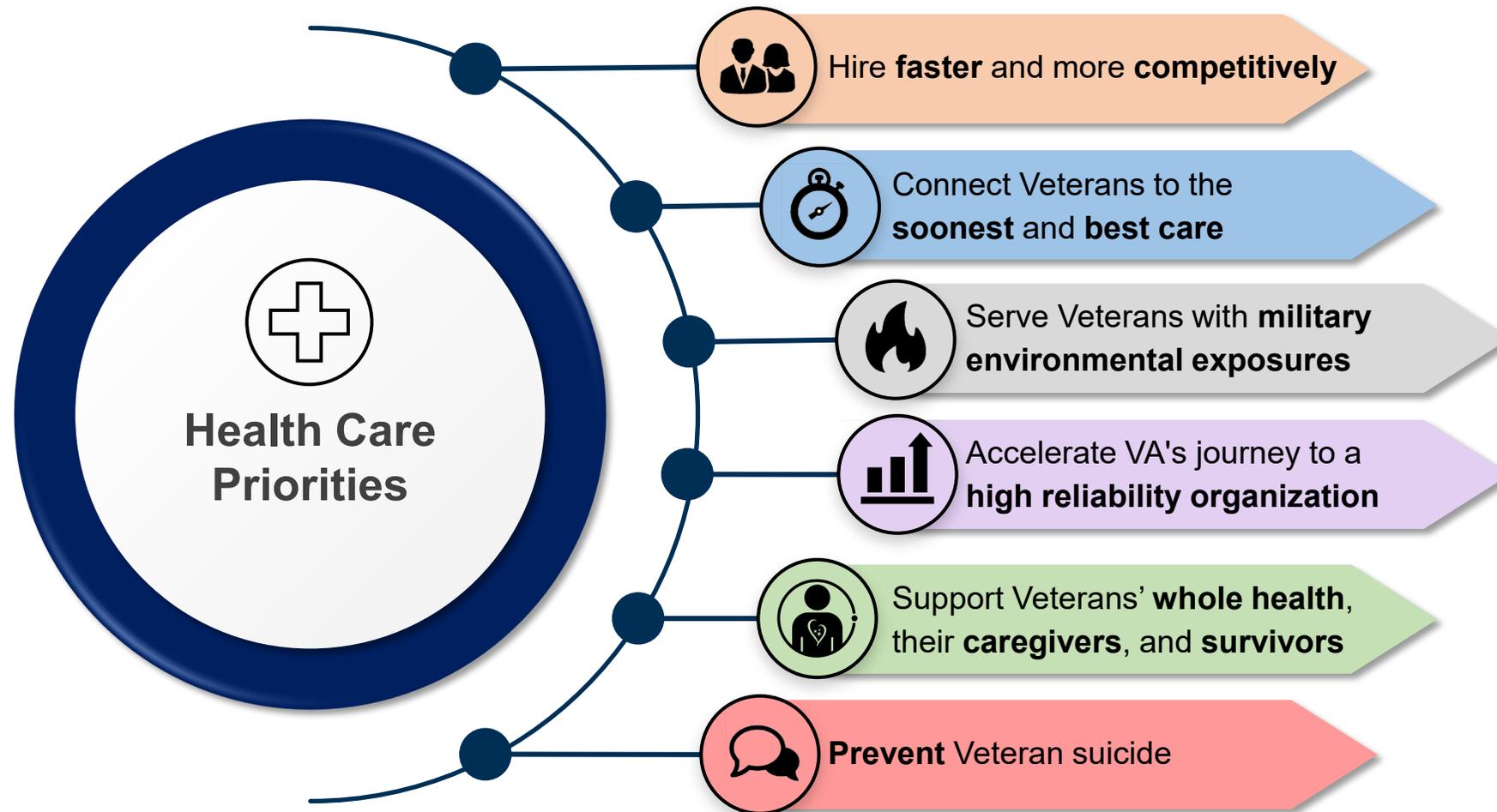
Veterans Health Administration (VHA)  
Department of Veterans Affairs (VA)

**VA**



U.S. Department  
of Veterans Affairs

# VA Health Care Priorities



# BLUF

- Six VA Health Care Priorities have been identified that are foundational to every decision we make in supporting VHA's long-range goals.
- Priority to Action (P2A) efforts focus on implementation through the Health Care Operations Center (HOC), in partnership with the Chief Strategy Office (CSO) and with project Management by the Office of Healthcare Transformation (OHT), to transition responsibility to sustainment owners.
- The HOC serves as the mechanism to hold the system accountable.
  - Reports are communicated on the HOC Daily Leadership Briefings and aim to share progress updates, identify risks and barriers, communicate next steps and outline expectations for what's to come.
  - A data platform is in development to assist with reporting of key actions associated with all VA Health Care Priorities.
- VHA Program Offices, VISNs, and Medical Centers will be responsible for adopting, implementing, and sustaining the actions long-term.

# P2A Hub IOP

- The Priority to Action (P2A) Hub on IOP, or Integrated Operations Platform, will enable enterprise-wide strategy deployment and situational awareness for the six VA Health Care Priorities.
- Data will be collected from each Priority focus area and consolidated here for ease of visual comprehension.
- The P2A Hub on IOP will track each Priority key action with quantifiable data points for progress tracking and status updates.
- This will allow transparency, demonstrating successes as well as identifying where adjustments need to be made; sharing of best practices; and centralization of data, directives, tools and other important artifacts.

- Shows progress on P2A outcome measures that are established for priority key actions.
- Able to pull information from the P2A data repository to reflect status of operational plans and minimize duplication.

The **Integrated Operations Platform (IOP)** is a continuous improvement platform built within the VA that provides the ability to:



**Gain situational awareness** of community partnerships and operational improvements.



**Organize** iterative analysis and planning activities.



**Share** strategies and best practices.



**Provide centralized access** to data, directives, tools and other important artifacts.



The P2A Hub on IOP will be able to **display data** that AchieveIt has exported to the Data Repository.

\*IOP does not replace existing data sources or established data repositories (e.g., CDW).

# Achievelt

**Achievelt** is a cloud-based integrated plan management platform that enables VA to:



Clearly and consistently **link, execute and monitor** mission critical plans and initiatives.



Facilities, VISNs and Program Offices can assign responsibility to plan elements and **automate update reminders** for plan management.



Users can also automate reports and dashboards **to inform decision making** related to performance.



Has the capability to exchange information with the P2A Hub on IOP to **minimize duplication**.



Co-locates all P2A plans with other operational plans **for simplicity**.

- Achievelt provides a consistent, integrated platform to develop, monitor, report, and most importantly to operationalize organizational planning functions at all levels of the organization.
- The goal of the solution is to increase the efficiency of upper management and staff time spent on document development, tracking, and collating hundreds of information elements, while effectively providing integrated plan management of multiple planning and performance requirements that are easily linked to the **VA Health Care Priorities**, the VHA Long-Range Plan and to the VA Strategic Plan. This ensures a comprehensive process to align actions, resources and performance at all levels of the organization.
- Achievelt open enterprise licensing will provide consistent tracking and reporting on the **six VA Health Care Priorities**, the VHA Long-Range Plan and for Annual Performance Plan measures and Agency Priority Goals.

# VA Health Care Priorities SharePoint

To further the awareness, desire and knowledge of the changes, we're excited to share the [VA Health Care Priorities SharePoint Site](#) for all staff to learn about the priorities, communicate updates about our progress, and to get answers to questions you need to continue providing world-class health care. In addition to sharing information about each of VA's Health Care Priorities, the [SharePoint Site](#) provides access to:



Communication tools and products that facilities can use to share information, support collaboration, and promote knowledge sharing



Change Management resources to support implementation and adoption of the VA Health Care Priorities throughout VHA



The [VA Health Care Priorities Resource Room](#) where staff can get answers about P2A from a team of dedicated subject matter experts



Existing data sources for each priority area



The Healthcare Operations Center (HOC) Daily Briefing Schedule

# Available Resources for Priority to Action (P2A)

- [VA Health Care Priorities - VA INSIDER](#)
- [VA Health Care Priorities Comms Toolkit](#)
- [VA Health Care Priorities & Strategic Enablers Brochure](#)
- [View the latest USH messages](#)
- [Watch the VHA USH Town Hall from September 8](#)
- [HOC Briefing Schedule](#)
- [Priority to Action \(P2A\) Resource Room](#)
- [VA Health Care Priorities SharePoint Site](#)
- P2A Hub on IOP Coming Soon!

The image shows a screenshot of the VA Insider website. The top navigation bar includes 'VA INSIDER', 'Home', 'VA Organizations', 'Resources', and 'VAnguard'. The main heading is 'VA Health Care Priorities'. The article text states: 'In September 2022, the Under Secretary for Health, Dr. Shereef Elnahal, announced VA's health care priorities, identifying key areas to focus our resources, time and attention going forward for the next couple years. These six VA health care priorities are the top-level strategic and operational advancements of the greatest importance that must be achieved by VHA. They are intended to be clear and actionable achievements that deserve our top performance, our focused commitment, and the best use of our available resources.' A quote from Dr. Shereef Elnahal follows: 'These are big challenges—each of them a high mountain peak to climb—yet our mission will call out the best in us. The American people count on us to climb these mountains successfully...and we are ready. There may be hurdles in our climb, but I believe there are no barriers. And—remember—we are not climbing these mountains alone. I can't think of a better equipped, seasoned, passionate, able, and committed group of professionals to accomplish our challenging mission than you—my teammates of the Veterans Health Administration.' The article is attributed to '-Dr. Shereef Elnahal, Under Secretary for Health'. Below the article is a photo of Dr. Shereef Elnahal, USH, visiting the Orlando VAMC. At the bottom of the screenshot is a grid of four resource links: 'Priorities VA Insider' (with a photo of a veteran walking), 'VA Health Care Priorities Toolkit', 'Office of VHA Communications', and 'Submit a Question to the Resource Room' (with a photo of a man shaking hands).