

Policy Documents for Contracted Outpatient Sites of Care

The contractor is required to meet VHA performance and quality criteria, policy and standards including, but not limited to, access, quality of care, Veteran satisfaction, coordination of care, and clinical guidelines. Performance and quality standards may change during the contract. New or revised quality/performance criteria or standards will be provided to the contractor before implementation date and throughout the life of the contract through unilateral or bi-lateral modifications, as applicable. Copies of current VA and VHA publications can be located at <http://www.va.gov/vapubs/> or at <http://www.va.gov/vhapublications/>. Some VA policy documents include Standard Operating Procedures (SOPs) located on internal VA websites that are not available to the public. SOPs relevant to a requirement are provided as attachments. Compliance with mandated performance is required as a condition of this contract. Contractor shall comply with all relevant VA policies and procedures, including those related to quality, access, patient safety and performance, including, but not limited to the following:

DATE Published	Policy	Hyperlink
4/1/2012	Title 21 C.F.R 900.12(c), "Mammography Quality Standards"	http://www.gpo.gov/fdsys/pkg/CFR-2012-title21-vol8/pdf/CFR-2012-title21-vol8-sec900-12.pdf
3/15/2019	Title 21 CFR, "Food and Drugs" Section 1300-end"	https://www.ecfr.gov/current/title-21/chapter-II/part-1300
1/3/2012	38 USC. Section 7332, regarding a timely special consent for any medical treatment for drug abuse, alcoholism or alcohol abuse, infection with the human immunodeficiency virus (HIV), or sickle cell anemia, to a Veteran with health insurance. A special consent from the Veteran is needed to allow VA to release bills and medical records associated with the treatment.	http://www.gpo.gov/fdsys/granule/USCODE-2011-title38/USCODE-2011-title38-partV-chap73-subchapIII-sec7332/content-detail.html
10/1/2010	42 CFR Part 482 Conditions of Participation	http://www.gpo.gov/fdsys/pkg/CFR-2010-title42-vol5/pdf/CFR-2010-title42-vol5-part482.pdf
Amended 5/2/2014	Part 493 - Laboratory Requirements	https://www.ecfr.gov/current/title-42/chapter-IV/subchapter-G/part-493
Updated 2/21/2023	Clinical Laboratory Improvement Amendments (CLIA)	https://www.cms.gov/Regulations-and-Guidance/Legislation/CLIA/index.html
5/10/2018	VA Directive 1663 Health Care Resources Contracting – Buying	https://www.va.gov/vapubs/viewPublication.asp?Pub_ID=969&FTtype=2
4/8/2014	VA Directive 6371 Destruction of Temporary Paper Records	http://www.va.gov/vapubs/viewPublication.asp?Pub_ID=742&FTtype=2
Nov-17	VHA Record Control Schedule 10-1	https://www.va.gov/vhapublications/RCS10/rcs10-1.pdf
Amended 9/22/2020	VHA Directive 6300 Records Management	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8113
10/2/2020	Patient Medical Records-VA 24VA10A7	https://www.govinfo.gov/content/pkg/FR-2020-10-02/pdf/2020-21426.pdf
Amended 7/20/2017	VHA Handbook 1101.11(3) Coordinated Care for Traveling Veterans	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=3099
7/11/2014	VA Handbook 0730/5 Security and Law Enforcement	https://www.va.gov/vapubs/viewPublication.asp?Pub_ID=755&FTtype=2
11/24/2014	VHA Handbook 1004.07 Financial Relationships between Health Care Professionals and Industry	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=3059
12/30/2013	VHA Handbook 1006.02 VHA Site Classifications and Definitions	http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=2970
12/28/2009	VHA Handbook 1100.17 National Practitioner Data Bank Reports	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=2135
Amended 2/29/2024	VHA Handbook 1101.10 Patient Aligned Care Team (PACT)	http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=2977
5/17/2024	VHA Directive 1105.03 Mammography Program Standards	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11806
1/24/2024	VHA Directive 1106 Pathology and Laboratory Medicine Service	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11663
9/5/2014	VA Handbook 5005 Staffing	https://www.va.gov/vapubs/viewPublication.asp?Pub_ID=1358&FTtype=2
1974	Privacy Act of 1974 (5 U.S.C. 552a) as amended	https://www.justice.gov/opcl/doj-privacy-act-regulations
7/1/2016	Title 38 CFR §17.107 VA Response to Disruptive Behavior of Patients (2010)	https://www.gpo.gov/fdsys/pkg/CFR-2016-title38-vol1/pdf/CFR-2016-title38-vol1-part17-subjectgroup-id1207.pdf
7/1/2011	Title 38 CFR § 1.203 Information to be reported to VA Police (2003)	https://www.gpo.gov/fdsys/granule/CFR-2011-title38-vol1/CFR-2011-title38-vol1-sec1-203
2016	Guidelines for Preventing Workplace Violence for Health Care and Social Service Workers Occupational Safety and Health Administration (OSHA) OSHA 3148-01R 2004	https://www.osha.gov/Publications/osha3148.pdf

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4/1/2002	Violence: Occupational Hazards in Hospitals National Institute for Occupational Safety and Health (NIOSH) NIOSH 2002-101, April 2002	http://www.cdc.gov/niosh/docs/2002-101/default.html
7/28/2023	VHA Directive 1315 Access to VHA Clinical Programs for Veterans Participating in State-Approved Marijuana Programs	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11394
Amended 4/17/2024	VHA Directive 1406(1) Patient Centered Management Module (PCMM) for Primary Care	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=5430
11/2/2017	VA Directive 6008 Acquisition and Management of VA Information Technology Resources	https://www.va.gov/vapubs/viewPublication.asp?Pub_ID=891&FTYPE=2
3/12/2010	VA Handbook 6500.6 Contract Security	https://www.va.gov/vapubs/viewPublication.asp?Pub_ID=471&FTYPE=2
5/23/2018	VHA Directive 1300.01 National Viral Hepatitis Program	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=6421
3/8/2024	VHA Directive 1210 Chiropractic Care	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11719
8/10/2018	VHA Directive 1330.02 Women Veterans Program Manager	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=7484
10/31/2018	VHA Directive 1004.08 Disclosure of Adverse Events to Patients	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8120
2/24/2021	VA Handbook 6500 Risk Management Framework for VA Information Systems VA Information Security Program	https://www.va.gov/vapubs/viewPublication.asp?Pub_ID=1255&FTYPE=2
Amended 12/11/2023	VHA Handbook 1907.01(1) Health Information Management and Health Records	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9235
1/24/2019	VHA Directive 1198 Intimate Partner Violence Assistance Program	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8192
9/22/2023	VHA Directive 1031 Antimicrobial Stewardship Programs	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11458
Amended 3/13/2019	VHA Directive 1108.13(1) Provision and Use of Nursing Medication Management Protocols in Outpatient Team-Based Practice Settings	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8199
4/4/2019	VHA Directive 1605.02 Minimum Necessary Standard for Access, Use, Disclosure, and Requests for Protected Health Information	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8302
Amended 4/25/2019	VHA Directive 1188(1) Animals on Veterans Health Administration (VHA) Property	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=3138
4/30/2019	VHA Directive 1907.08 "Health Care Information Security Policy and Requirements"	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8309
10/28/2009	VHA Directive 2009-053 Pain Management	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=2781
4/30/2019	VHA Directive 6371 Electronic Health Information Exchange for Treatment	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8310
6/6/2019	VHA Directive 1907.09 Identity Authentication for Health Care Services	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8374
6/17/2019	VHA Directive 1163.04 Family Services in Mental Health	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8390
7/26/2019	VHA Directive 1110.02 Social Work Professional Practice	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8417
8/8/2019	VHA Directive 1085.01 Smoke- Free Policy for Employees at VA Health Care Facilities	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8424
8/13/2019	VHA Directive 1163 Psychosocial Rehabilitation and Recovery Services	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8438
8/15/2019	VHA Directive 1304 National Human Immunodeficiency Virus Program	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=3056
3/25/2022	VHA Directive 1308 Health Outcomes Military Exposures Registry Programs	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9721
5/18/2020	VHA Directive 1110.04 (1) Integrated Case Management Standards of Practice	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8489
9/5/2019	VHA Directive 1056 National Smoking and Tobacco Use Cessation Program	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8488
9/15/2023	VHA Directive 1120.02 Health Promotion and Disease Prevention Core Program Requirements	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11586
Amended 11/22/2022	VHA Directive 1695(1) Veterans Transportation Services	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8511
Amended 9/30/2022	VHA Directive 1438(1) Clinical Nutrition Management and Therapy	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8512
2/7/2020	VHA Directive 1176(2) Spinal Cord Injuries and Disorders System of Care	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8523

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Amended 10/4/2019	VHA Directive 1229(1) Planning and Operating Outpatient Sites of Care	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=5439
Amended 10/21/2019	VHA Directive 1306(1) Querying State Prescription Drug Monitoring Programs (PDMP)	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=3283
10/18/2019	VHA Directive 1140.12 Dementia System of Care	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8554
Amended 4/4/2022	VHA Directive 1170.03 Physical Medicine and Rehabilitation Service	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8578
11/7/2019	VHA Directive 1400.01 Supervision of Physician, Dental, Optometry, Chiropractic, and Podiatry Residents	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8579
Amended 12/2/2019	VHA Directive 1108.01(1) Controlled Substances Management	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8367
3/17/2020	VHA Directive 1053 Chronic Kidney Disease Prevention, Early Recognition and Management	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8737
4/14/2020	VHA Directive 1003 VHA Veteran Patient Experience	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8789
Amended 5/8/2020	VHA Directive 1115.01(1) Military Sexual Trauma (MST) Mandatory Training and Reporting Requirements for VA Mental Health and Primary Care Providers	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=5381
Amended 11/22/2022	VHA Directive 1015 Colorectal Cancer Screening	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8815
Amended 5/11/2020	VHA Directive 1134(2) Provision of Medical Statements and Completion of Forms by VA Health Care Providers	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=4300
Amended 6/2/2020	VHA Directive 1899(2) Health Care Professional Practice in VA	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8794
5/15/2020	VHA Directive 1070 Adverse Drug Event Reporting and Monitoring	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8831
6/19/2020	VHA Directive 1068 Removal of Recalled Medical Products, Drugs, and Food From VA Medical Facilities	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8892
Amended 5/18/2020	VHA Directive 1110.04(1) Integrated Case Management Standards of Practice	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8489
Amended 6/26/2020	VHA Directive 1341(2) Providing Health Care for Transgender and Intersex Veterans	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=6431
7/11/2023	VHA Directive 1611 Safe Patient Handling and Mobility Program	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10367
8/5/2020	VHA Directive 1173.13 Home Oxygen Program	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8947
8/10/2020	VHA Directive 1192.01 Seasonal Influenza Vaccination Program for VHA Health Care Personnel	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8948
Amended 8/18/2020	VHA Directive 1121(2) VHA Eye and Vision Care	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8525
9/4/2020	VHA Directive 1120.04 Veterans Health Education and Information Core Program Requirements	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9004
Amended 9/22/2020	VHA Directive 6300(1) Records Management	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8113
11/3/2020	VHA Directive 1330.03 Maternity Health Care and Coordination	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9095
1/4/2021	VHA Directive 1177 Cardiopulmonary Resuscitation	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9132
2/9/2023	Notification of Medical Malpractice (Tort) Claims to Involved Staff and Notice of Employment Status to Office of General Counsel	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10148
1/11/2021	VHA Directive 1114 Controlled Substance Patient Prescription Disposal	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9137
1/28/2021	VHA Directive 1100.18 Reporting and Responding to State Licensing Boards	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9174
2/10/2021	VHA Directive 1066 Requirement for National Provider Identifier and Taxonomy Codes	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9180
3/10/2021	VHA Directive 7703 Occupational Safety Management Systems in VHA	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9200
Amended 4/4/2024	VHA Directive 1334(1) In Vitro Fertilization Counseling and Services Available to Certain Eligible Veterans and their Spouses	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9205
4/1/2021	VHA Green Environmental Management System and Governing Environmental Policy	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9234

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4/5/2021	VHA Directive 1907.01 VHA Health Information Management and Health Records	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9235
4/22/2021	VHA Directive 1907.02, My HealthVet Identity Verification	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9255
5/24/2021	VHA Directive 1160.07 Suicide Prevention Program	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9270
11/27/2023	VHA Directive 1131 Management of Infectious Diseases and Infection Prevention and Control Programs	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11583
Amended 7/20/2021	VHA Handbook 1101.11(4) Coordinated Care for Traveling Veterans	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=3099
7/21/2021	VHA Directive 1111 Spiritual Care	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9350
Amended 4/23/2021	VHA Directive 1108.16(1), Anticoagulation Therapy Management	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9173
Amended 5/1/2024	VHA Directive 1004.01(3) Informed Consent for Clinical Treatments and Procedures	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11611
9/13/2021	VHA Directive 1660.03 Conflict of Interest for Sharing of Health Care Resources	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9443
Amended 5/9/2024	VHA Directive 1100.20(1) Credentialing of Health Care Providers	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9444
10/22/2021	VHA Directive 1173.9 Therapeutic Footwear and In-Shoe Orthoses	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9510
11/29/2021	VHA Directive 1078 Privacy of Persons Regarding Photographs, Digital Images and Video or Audio Recordings	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9547
Amended 12/1/2021	VHA Directive 1115(1) Military Sexual Trauma (MST) Program	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=6402
12/13/2021	VHA Directive 1173.06 Wheeled Mobility Devices	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9583
Amended 12/5/2022	VHA Directive 1232(5) Consult Processes and Procedures	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=3230
Amended 2/8/2022	VHA Directive 1030(2) VHA Integrity and Compliance Program	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9127
Amended 2/22/2022	VHA Directive 1160.08(1) VHA Workplace Violence Prevention Program	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9690
3/23/2022	VHA Directive 1615 Mandated Utilization of Release of Information (ROI) Plus Software	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9720
3/24/2022	VHA Directive 1140.11 Uniform Geriatrics and Extended Care Services in VA Medical Facilities	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9733
1/3/2022	VHA Directive 1184 Screening and Evaluation of Post-9/11 Veterans for Deployment-Related Traumatic Brain Injury	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9736
4/5/2022	VHA Directive 1609 Workers' Compensation Program Management	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9746
3/9/2022	VHA Directive 1345 Medication Reconciliation	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9702
Amended 4/18/2022	VHA Directive 1108.02(2) Inspection of Controlled Substances	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=4301
Amended 4/13/2022	VHA Directive 1310(1) Medical Management of Enrolled Veterans Receiving Self-Directed Care from External Health Care Providers	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9461
5/17/2022	VHA Directive 1063(1) Utilization of Physician Assistants (PA),	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=2958
5/20/2022	VHA Directive 1502 Homeless Veteran Contact and Referral Management	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9796
5/25/2022	VHA Directive 1120.01 Core Requirements for MOVE! Weight Management Program for Veterans	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9803
5/13/2022	VHA Directive 7705 Hazard Communication and Chemical Management	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9802
6/1/2022	VHA Directive 1230 Outpatient Scheduling Management	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9810
Amended 6/21/2022	VHA Directive 1071(1) Mandatory Suicide Risk and Intervention Training	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9789
6/30/2022	VHA Directive 1410 Prevention of Amputation in Veterans Everywhere (PAVE) Program	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9852
Amended 2/7/2024	VHA Directive 1231(4) Outpatient Clinic Practice Management	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8727
7/19/2022	VHA Directive 1100.16 Health Care Accreditation of VHA Facilities and Programs	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9865

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7/19/2022	VHA Directive 1162.03 Health Care for Homeless Veterans Community Resource and Referral Centers	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9877
7/29/2022	VHA Directive 1108.08 VHA Formulary Management Process	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9889
9/7/2022	VHA Directive 1172.05 Recreation Therapy and Creative Arts Therapy Service	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9929
9/9/2022	VHA Directive 1139 Palliative Care Consult Teams and Veterans Integrated Service Network Leads	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9930
Amended 10/13/2022	VHA Directive 5019.02(1) Harassment, Sexual Assaults and Other Defined Public Safety Incidents in Veterans Health Administration	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9941
9/21/2022	VHA Directive 1340 Provision of Health Care for Veterans Who Identify as Lesbian, Gay, Bisexual and Queer	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9944
Amended 9/26/2022	VHA Directive 1061(1) Prevention of Health Care-Associated Legionella Disease and Scald Injury from Water System	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9181
Amended 4/12/2024	VHA Directive 1004.03(1) Advance Care Planning	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11610
Amended 10/7/2022	VHA Directive 1108.17(1) Clozapine Patient Management	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9795
Amended 11/21/2023	VHA Directive 1605.03(3) Privacy Compliance and Accountability Program	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8510
11/22/2022	VHA Notice 2022-15 Veterans Transportation Service Eligibility for Patients with Behavioral Patient Record Flags	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10054
Amended 12/1/2022	VHA Directive 1193.01(1) COVID-19 Vaccination Program for VHA Health Care Personnel	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9639
12/15/2022	VHA Notice 2022-17 Storage of Vaccines and Medications in Pharmaceutical Grade Purpose-Built Refrigerators and Freezers at VA Medical Facilities	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10071
12/8/2022	VHA Directive 1160.04 VHA Programs for Veterans with Substance Use Disorders	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10070
12/12/2022	VHA Directive 7701 Comprehensive Occupational Safety and Health Program,	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=5397
12/13/2022	VHA Directive 1137 Provision of Complementary and Integrative Health	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10072
12/20/2022	VHA Directive 1073 Moderate Sedation by Non-Anesthesia Providers	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10076
12/27/2022	VHA Notice 2022-19 Veterans Community Care Program	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10079
12/23/2022	VHA Directive 1108.10 Promotion of Drugs and Drug-Related Supplies By Pharmaceutical Company Representatives	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10080
Amended 1/13/2023	VHA Directive 1073(1) Moderate Sedation by Non-Anesthesia Providers	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10076
2/9/2023	VHA Directive 1083 Notification of Medical Malpractice (Tort) Claims to Involved Staff Members and Notice of Employment Status to Office of General Counsel	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10148
Amended 3/17/2023	VHA Directive 1199(2) Reporting Cases of Abuse and Neglect	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=5624
2/21/2023	VHA Directive 1660.07 Medical Sharing/Affiliate National Program Office	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10157
Amended 4/26/2023	VHA Directive 1100.21(1) Privileging	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10179
3/9/2023	VHA Directive 1082 Patient Care Data Capture and Closeout	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10180
3/20/2023	VHA Directive 1101.14 Emergency Medicine	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10205
3/20/2023	VHA Directive 1101.13 VHA Urgent Care	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10204
3/21/2023	VHA Directive 1102.06 Management of Electrocardiograms	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10202
3/5/2024	VHA Directive 1050.01(1) VHA Quality and Patient Safety Programs	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10209
3/23/2023	VHA Directive 7711 Fire Incident Reporting	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10208

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3/27/2023	VHA Directive 1173 Prosthetic and Sensory Aids Service	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10223
Amended 3/6/2024	VHA Directive 1601A.02(6) Eligibility Determination	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8908
Amended 4/26/2023	VHA Directive 1100.21(1) Privileging	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10179
4/27/2023	VHA Directive 1160.01 Uniform Mental Health Services in VHA Medical Points of Service	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10280
Amended 5/14/2023	VHA Directive 1330.01(7) Health Care Services for Women Veterans	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=5332
Amended 6/1/2023	VHA Directive 1341(3) Providing Health Care for Transgender and Intersex Veterans	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=6431
Amended 4/4/2024	VHA Directive 1601A.01(3) Registration and Enrollment	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8907
7/13/2023	VHA Directive 1164 Essential Medication Information	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11372
7/11/2023	VHA Directive 1088 Communicating Test Results to Providers and Patients	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10366
7/14/2023	VHA Directive 1108.15 Continuation of Mental Health Medications Initiated by Department of Defense Authorized Providers	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11371
7/24/2023	VHA Directive 1605.01 Privacy and Release of Information	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11388
7/25/2023	VHA Directive 1234 Radiology Outpatient Scheduling and Orders Management	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11397
Amended 9/6/2023	VHA Directive 1013(4) Prevention and Control of Seasonal Influenza with Vaccines	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8959
Amended 9/7/2023	VHA Directive 1608(1) Comprehensive Environment of Care Program	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9304
9/20/2023	VHA Directive 1090 Telephone Access for Clinical Care	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11456
Amended 10/4/2023	VHA Directive 1108.07(1) General Pharmacy Service Requirements	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10045
9/28/2023	VHA Directive 1080 Access to Personally Identifiable Information in Information Technology System	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11544
11/6/2023	VHA Directive 1166 Patient Record Flags	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11547
11/9/2023	VHA Directive 1003.04 VHA Patient Advocacy	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11548
Amended 11/9/2023	VHA Directive 1006.04(2) Clinical Contact Centers	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9791
Amended 3/26/2024	VHA Handbook 1108.11(3) Clinical Pharmacy Services	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=3120
10/13/2023	VHA Directive 1445 Whole Health System	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11498
10/16/2023	VHA Directive 1160.03 Treatment for Veterans with Posttraumatic Stress Disorder	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11499
12/30/2013	VHA Site Classifications and Definitions	http://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=2970
12/29/2022	VHA Directive 1122 Podiatric Medical and Surgical Services	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10097
2/18/2022	VHA Directive 1162.08 Health Care for Homeless Veterans Outreach Services	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9673
4/1/2021	VHA Directive 7707 Green Environmental Management System and Governing Environmental Policy	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=9234
12/18/2023	VHA Directive 1604 Data Entry Requirements for Administrative Data	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11628
12/19/2023	VHA Directive 1172.03 Amputation System of Care	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11629
12/28/2023	VHA Directive 1042.01 Veteran Dialysis Care	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11645
Amended 1/5/2023	VHA Directive 1914(1) Telehealth Clinical Resource Sharing Between VA Facilities and Telehealth from Approved Alternative Worksites	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8807
1/5/2023	VHA Directive 1915 Enterprise Clinical Resource Sharing through Telehealth from Nationally Designated Telehealth	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=10116
5/7/2024	VHA Directive 1157 Non-Operating Room Airway Management	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11791
5/13/2024	VHA Directive 1332 Fertility Management	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11794
5/29/2024	VHA Directive 1417 Lung Cancer Screening	https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=11813